



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicant(s): Olafsson, et al.     | Group Art Unit: 2643 |
| Application Serial No.: 09/393,616 | Examiner: Eng, G.    |
| Filed: September 10, 1999          |                      |
| Title: <b>Modem On Hold</b>        |                      |

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AMENDMENT AND RESPONSE TO OFFICE ACTION

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir/Madam:

This Amendment and Response is in response to the Office Action, dated July 3, 2003, in the above-referenced patent application. Please enter and consider the following amendments and remarks.